Limited Warranty

Otterbine warrants that all manufactured products are free from defects in materials and workmanship when installed, operated, and maintained according to the Otterbine owner's manual. Warranty coverage periods vary by product and begin on the product date of installation as provided at the time of warranty registration. At its sole discretion, Otterbine will repair, replace, or refund products determined to be defective under normal use. This warranty applies only to the original end user and does not cover damage resulting from improper shipping, installation, misuse, unauthorized modifications or repairs, environmental conditions, normal wear and tear, or the use of non-approved components. The warranty begins at the time of installation, and proof of purchase and the product serial number are required for warranty service. If the warranty is not registered at www.otterbine.com, the warranty start date is the product's manufacture date.

Warranty Coverage Table

Product	**Warranty Period:** Equipment sold **WITH** Otterbine Power Control Center and Cable	**Warranty Period:** Equipment sold **WITH ALTERNATE** Approved Otterbine Power Control Center and Cable
Concept3 (C3) Aerating Fountain: 1-5HP	5 Years	3 Years
Concept2 (C2) Industrial Aerator: 1-5HP	3 Years	1 Years
Giant Fountain: 10-25HP	4 Years (5 Years with Sub-Monitor)	2 Years (3 Years with Sub-Monitor)
Fractional Aeration System: 1/2HP	3 Years	1 Years
Air-Flo Diffused Aeration Systems	2 Years	2 Years
Lighting Systems	2 Years	1 Years
Parts	90 Days	90 Days

*Warranty Coverage for Units Using Alternate Electrical Components

- Power units installed with a cable or power control center **not manufactured by Otterbine must be approved by Otterbine Engineering to qualify for unit warranty coverage.**
- Otterbine does not warrant or guarantee cables or power control centers supplied by other manufacturers.
- Any warranty claim involving a power unit connected to an alternate manufacturer's cable or power control center must include photographs of the cable and the exterior and interior of the power control center at the time the claim is submitted for consideration.
- **Units sold without an Otterbine Power Control Center are subject to a 90-day warranty period** unless one of the following is provided at the time of order, or within 30 days of the equipment order date:
    - A valid Otterbine Power Control Center serial number.
    - A photograph of the alternate manufacturer's power control panel.
    - Failure to provide this information within the required timeframe will result in the unit being covered only under the 90-day warranty.